

Amy Lee

UX DESIGNER · UX RESEARCHER

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Education

University of Washington

M.S. IN HUMAN COMPUTER DESIGN AND ENGINEERING (HCDE)

Seattle, WA

Sep. 2024 - PRESENT (Jun. 2026)

University of California, Davis

B.S. IN COGNITIVE SCIENCE (AWARD RECIPIENT) AND B.A. IN DESIGN

Davis, CA

Sep. 2020 - Jun. 2024

Skills

Design Figma, Illustrator, Photoshop, Canva, Mural

Programming JavaScript, HTML, CSS, Python, React, Bootstrap, JQuery, Swift

Research Usability Testing, Data Analysis, Accessibility Research

Work Experience

Nordstrom

USER EXPERIENCE RESEARCHER

Seattle, WA

Jan. 2025 - PRESENT

- Planning and conducting usability testing with online shoppers to gather insights, improving the Nordstrom Rack pickup experience
- Analyzing user behavior data to identify pain points and propose data-driven solutions that enhance user satisfaction

UW Inclusive Design Lab

GRADUATE RESEARCH INTERN

Seattle, WA

Jan. 2025 - PRESENT

- Conducting accessibility research to improve public art experiences for Blind and Low-Vision (BLV) users, applying qualitative user interviews and data analysis methods

IBM

INNOVATION DESIGNER INTERN

San Francisco, CA

Jun. 2023 - Aug. 2023

- Conducted workshops with healthcare companies using value engineering principles to assess WatsonX Orchestrate suitability, identify new business opportunities, and co-create customized, user-centric solutions
- Redesigned the SaaS Console Website, improving the visual saliency of alerts and facilitating paid subscription renewal

UW Makeability Lab

UNDERGRADUATE RESEARCH INTERN, ADVISED BY PROF. JON FROELICH

Seattle, WA

Jan. 2023 - Aug. 2023

- Designing an application for wearable augmented reality (AR) to support low vision people playing tennis using real-time computer vision
- Published a paper [\[Link\]](#) at UIST 2023 (4th author), a premier conference in the human-computer interaction (HCI) field

SchedGo

PUBLICITY TEAM LEAD, FRONT-END SOFTWARE ENGINEER & DESIGNER

Davis, CA

Sep. 2021 - Jun. 2022

- Led the design and development of the profile page of SchedGo [\[Link\]](#), a web application that facilitates class scheduling for students
- Led the design and management of SchedGo's social media page [\[Link\]](#)

Extracurricular Activity

Cognitive Science Student Association (CSSA)

CO-FOUNDER & CO-PRESIDENT

Davis, CA

Mar. 2022 - Jul. 2024

- Founded the first Cognitive Science club at UC Davis, growing to 700+ active members
- Led a 15-member board to host workshops, networking events, fundraisers, research fairs, and the first Cognitive Science Conference at UC Davis [\[Link\]](#)

Davis Women in Computer Science (WiCS)

DESIGN DIRECTOR

Davis, CA

Jun. 2023 - Jun. 2024

- Created promotional graphics to increase event attendance and mentored female undergraduates in computer science [\[Link\]](#)

Certifications

2022 **IBM Accelerate - Design**, by IBM Accelerate

IBM Accelerate